

Worldwide Cruise Terminals

### **Staying vigilant against Novel Coronavirus Infection and other infectious diseases**

In staying vigilant against Novel Coronavirus infection, we (Worldwide Cruise Terminals) have taken the following measures in making sure that the terminal is safe for all visitors, passengers and employees.

For all Worldwide Cruise Terminals (WCT) staff and associates, we have sent out multiple emails highlighting the importance of good hygiene, procedures to follow in case flu-like symptoms develop, as well as travel safety tips for those who will be away during the holidays.

It is important to note that WCT is in constant contact with Port Health to stay updated and will remain vigilant on all issues surrounding the Novel Coronavirus. If any suspected case is raised, WCT will immediately notify Port Health, and take immediate actions to clean and disinfect all affected areas.

A list of cleaning enhancement and sanitizing measures have been implemented to prevent the outbreak of the virus, and these include (but are not limited to):

1. Providing face masks for all front-line and back office staff.
2. Stepping up rounds of inspection in all WCT managed areas, especially washrooms.
3. Enhancing rounds of sanitization in all WCT managed areas, especially washrooms.
4. Adding extra staff to step up inspection and cleaning rounds.
5. Adding even more extra staff during ship call days to further improve on keeping the terminal clean and hygienic.
6. Instructing all front-line staff members to wear PPE (masks) when working in terminal areas.
7. Providing extra hand sanitizing products for passengers to use during ship call days.

In addition to implementing multiple enhancement and sanitizing measures, WCT will also provide the latest up-to-date information to all staff members, so to ensure that everyone is properly educated and can exercise proper judgement in case of emergencies.

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24 Jan 2020