

Press Release

**Worldwide Cruise Terminals Marks Fifth Year in Operation with** 

New Single Day Throughput Record and CILT Service Excellence Award

(22 June 2018, Hong Kong) – Worldwide Cruise Terminals, manager and operator of Hong Kong's Kai Tak Cruise Terminal, achieved a new local record-setting highest

throughput day of 15,307 revenue cruise passengers on 15th June 2018, when the

terminal played host to two mega cruise ships simultaneously (Ovation of the Seas

and World Dream), breaking the last record-setting highest throughput day of 13,327

itinerary cruise passengers on 29th October 2017.

Jeff Bent, managing director of Worldwide Cruise Terminals said, "We are delighted

to see our cruise line customers obtaining very high load factors at attractive yields.

Our operations team now handles five-figure throughput days regularly, and we look

forward to the next opportunity to break the record again. "

**WCT Receives Service Excellence Award from CILTHK** 

WCT won the prestigious biennial CILT Service Excellence Award (SME Division) from the Chartered Institute of Logistics and Transport in Hong Kong (CILTHK) and received the award

during CILTHK's 50<sup>th</sup> Anniversary Gala Dinner on June 22<sup>nd</sup>, 2018. The award was presented

to WCT by The Hon Frank Chan, JP, Secretary for Transport and Housing and Mr. Tsang

Wing-hang, the President of CILTHK, in the presence of the Hon Frankie Yick Chi-ming, SBS,

JP, Legislative Councilor for the Transport Constituency and other transportation and

logistics industry luminaries.

Kai Tak Cruise Terminal 33 Shing Fung Road Kowloon Hong Kong

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On receiving the award, Bent said "2017 was a watershed year for WCT as we doubled passenger throughput, taking 85% of the Hong Kong market, that is now nearly five times the size of the market when the terminal opened in 2013. We take equal pride in the fact that we reduced carbon output per passenger by 52%, and halved cruise passenger slip-and-trip cases in a year when throughput doubled. WCT is honored to receive the CILT Service Excellence Award and will continue to strive to keep Hong Kong at the forefront of transport and logistics."

The biennial CILT SME Service Excellence Award evaluates how transport and logistics companies perform across a number of metrics, including customer satisfaction, environmental stewardship, infrastructure, innovation, operational effectiveness, quality management, and risk management and control. Winners are determined by an esteemed 5 member judging panel of CILTHK council representatives and industry experts. It is widely considered the most prestigious honor in the Hong Kong transport and logistics industries.

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## **About Worldwide Cruise Terminals**

Worldwide Cruise Terminals (or "WCT") is a joint venture majority owned by Worldwide Flight Services ("WFS"). It is dedicated to the management and operation of Hong Kong's new Kai Tak Cruise Terminal ("KTCT") and development of Hong Kong as a cruise port. It is ISO 9001 certified, and has received multiple port management

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awards including the biennial Chartered Institute of Logistics and Transport in Hong Kong's Service Excellence Award in 2018, Port of the Year finalist by Seatrade in 2016 and CCYIA's Best Port Management award in 2015. On the green and CSR front, it was named one of three finalists for the Environment Initiative Award from the Seatrade Cruise Awards 2017, received the 7<sup>th</sup> Hong Kong Outstanding Corporate Citizenship Young Power and the 7<sup>th</sup> and 8<sup>th</sup> Outstanding Corporate Citizenship Logo Award, HKSAR's Social Capital Builder Award, HSBC's Green Achievement Award in 2016 and 2017, Bank of China's Environmental Leadership ECO-Partner Award in 2016 and 2017, Hong Kong's Green Organisation Award in 2017 and 2018, as well as Hong Kong Environmental Protection Department's Indoor Air Quality (Excellent Class) Certificate from 2015-2018.

Excellent rail and air connectivity to mainland China and other major source markets, visa-free access for most nationalities, exciting nearby ports of call, a tropical climate and Hong Kong's wide variety of urban and rural, modern and historical, family and sophisticated gourmet attractions, make the Kai Tak Cruise Terminal an ideal location for both homeporting and transit ship calls.

Worldwide Cruise Terminals regularly uses the terminal to host over 20 events per month. It has served as the venue for many star-studded and public and private functions, including fashion shows, car launches, athletic events, exhibitions, and conventions. It has featured in a number of local and international films, TV programs, and commercials. Details are available at <a href="http://www.kaitakcruiseterminal.com.hk/mice-venues/">http://www.kaitakcruiseterminal.com.hk/mice-venues/</a>

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